



Health  
Canada

Santé  
Canada

Health Products  
and Food Branch

Direction générale des produits  
de santé et des aliments

Health Products and Food Branch  
Inspectorate  
Graham Spry Building, 3<sup>rd</sup> Floor  
250 Lanark Avenue  
Address Locator # 2003C  
Ottawa, Ontario  
K1A 0K9

06-103352-401

AUG 31 2006

Terry Polevoy  
[tpinfo@healthwatcher.net](mailto:tpinfo@healthwatcher.net)

Dear Mr. Polevoy:

Thank you for your electronic correspondence of June 27, 2006, addressed to the Drug Compliance Verification and Investigation Unit. Your correspondence was brought to my attention by the Unit. I apologize for the delay in our reply.

Personal shipments of the product EMPower Plus will continue to be permitted entry into Canada only through Health Canada's *Policy on Importations of Drugs for Human Use Including Natural Health Products Into Canada* (POL-0019). This policy can be found at:

[http://www.hc-sc.gc.ca/dhp-mps/compli-conform/info-prod/drugs-drogues/pol\\_0019\\_drugs-drogues\\_import-human\\_use\\_nhp-usage\\_humain\\_psn\\_e.html](http://www.hc-sc.gc.ca/dhp-mps/compli-conform/info-prod/drugs-drogues/pol_0019_drugs-drogues_import-human_use_nhp-usage_humain_psn_e.html)

Commercial shipments will be stopped as these products are not authorized for sale in Canada, and are subject to the product and site establishment licensing requirements of the *Food and Drugs Act* and *Natural Health Products Regulations*.

If you wish to submit a complaint regarding a health product, please follow Guide 44 - *How to Submit a Consumer Complaint*. This document can be found online at :

[http://www.hc-sc.gc.ca/dhp-mps/compli-conform/prob-report-rapport/gui-44\\_consumer\\_complaint-plainte\\_consommateur\\_e.html](http://www.hc-sc.gc.ca/dhp-mps/compli-conform/prob-report-rapport/gui-44_consumer_complaint-plainte_consommateur_e.html)

Yours truly,

Diana Dowthwaite  
Director General

Canada